

## Please note..

1. All bookings may be made up to 2 weeks in advance. (first come first serve)
2. No priority is given to medical, employment or educational trips.
3. You **Must** be ready 10 minutes before your scheduled pickup. The bus may arrive up to 10 minutes early, or 10 minutes after your scheduled pickup time.
4. Have the exact cash fare of \$3.50 ready. One way fares only.
5. Please notify us at least one hour in advance for a cancellation or you may be subject to a No-Show penalty.
6. Limit your parcels to what you and/or your support person can carry.
7. Wear your wheelchair belts at all times and all Transit belts must be worn to ensure a safe ride.
8. Be considerate of fellow passengers.
9. The Parabus service may not be able to accommodate you if your wheelchair or scooter is longer than 48" or wider than 32" or if your total weight with your wheelchair or scooter is more than 800 lbs.
10. New user ride training is available

## We'd like to hear from you

**Please contact us if you have any comments, questions or suggestions about the Parabus Service:**

### **SAULT STE. MARIE TRANSIT SERVICES**

**111 Huron Street**

**Sault Ste. Marie, ON P6A 5P9**

**Telephone: (705) 942-1404**

**Fax: (705) 759-5834**

**Email: [ssmpara@cityssm.on.ca](mailto:ssmpara@cityssm.on.ca)**

# **Parabus**



Operated by  
Sault Ste. Marie Transit Services  
[saultstemarie.ca](http://saultstemarie.ca)

## **Parabus Bookings**

**Monday to Friday**  
**8:30 a.m. to 4:20 p.m.**

Please expect to share your ride with other passengers!



## What is the Parabus?

Parabus is a specialized, curb to curb public transportation service for registered passengers with physical disabilities and vision loss who are physically unable to use conventional transit.

## Eligibility

You may be eligible to ride the Parabus if you use a mobility device/aid, have vision loss, receive hemodialysis treatments, or are unable to walk 175 meters.

If you qualify, fill in an application form with the help of your doctor, have him/her sign it, and send it to SSM Transit Services. Your application will be reviewed, and if approved, you will be notified as per your preferred method of communication.

## Accessing application forms

Application forms are available at the Transit Services office located at 111 Huron Street (across from the Ontario Travel Information Centre) or on our website at [www.cityssm.on.ca](http://www.cityssm.on.ca)

## Service Hours

Once your application has been approved, you can book the Parabus for service during the following

Monday to Friday: 6:00 am-11:59 pm  
Saturday: 6:00 am-11:59 pm  
Sunday: 7:00 am-11:59 pm

## Bookings

To book a ride on the Parabus, call 705-942-1404 Monday to Friday between 8:30am and 4:20 pm.

Please be ready to tell us:

- Your name
- Address which you wish to be picked up and dropped off at
- The date and times you wish to travel
- If someone is accompanying you

## Cancellations

If you must cancel your ride, call us as soon as you know. Cancellations require a minimum of 1-hour notice, otherwise a No-Show Penalty of a one-way fare plus an administration fee will be charged. Cancellations can also be made after regular office hours at (705) 942-1404.

## Cost

The cash fare for a ride is \$3.50 each way, per person. Exact cash only.

Passes available:

\$97.00 – 40 Rides  
\$12.25 – 6 Rides (Seniors Only 60+)  
\$24.75 – 12 Rides (Seniors Only 60+)

UMO Parabus passes can be purchased at the Transit Office. Passes can be reloaded at the Transit Office or through the UMO website.

## Needing assistance

**If you require assistance to and from the curb, you must make your own arrangements.**

If you require a support person to ride with you at **ALL TIMES**, you may request a Support Person Card, which allows your support person to ride for **Free**. This must be indicated on your application form. Call the office for more info!

## Statutory holidays

Parabus operates on the following statutory holidays: Family Day, Easter, Canada Day, August Civic Holiday, Truth and Reconciliation Day, Thanksgiving, Christmas Day, Boxing Day.

Parabus is closed on the following: New Year's Day, Good Friday, Victoria Day, Labour Day.