

SAULT STE. MARIE FIRE SERVICES

ANNUAL REPORT 2024





SAULT STE. MARIE
FIRE

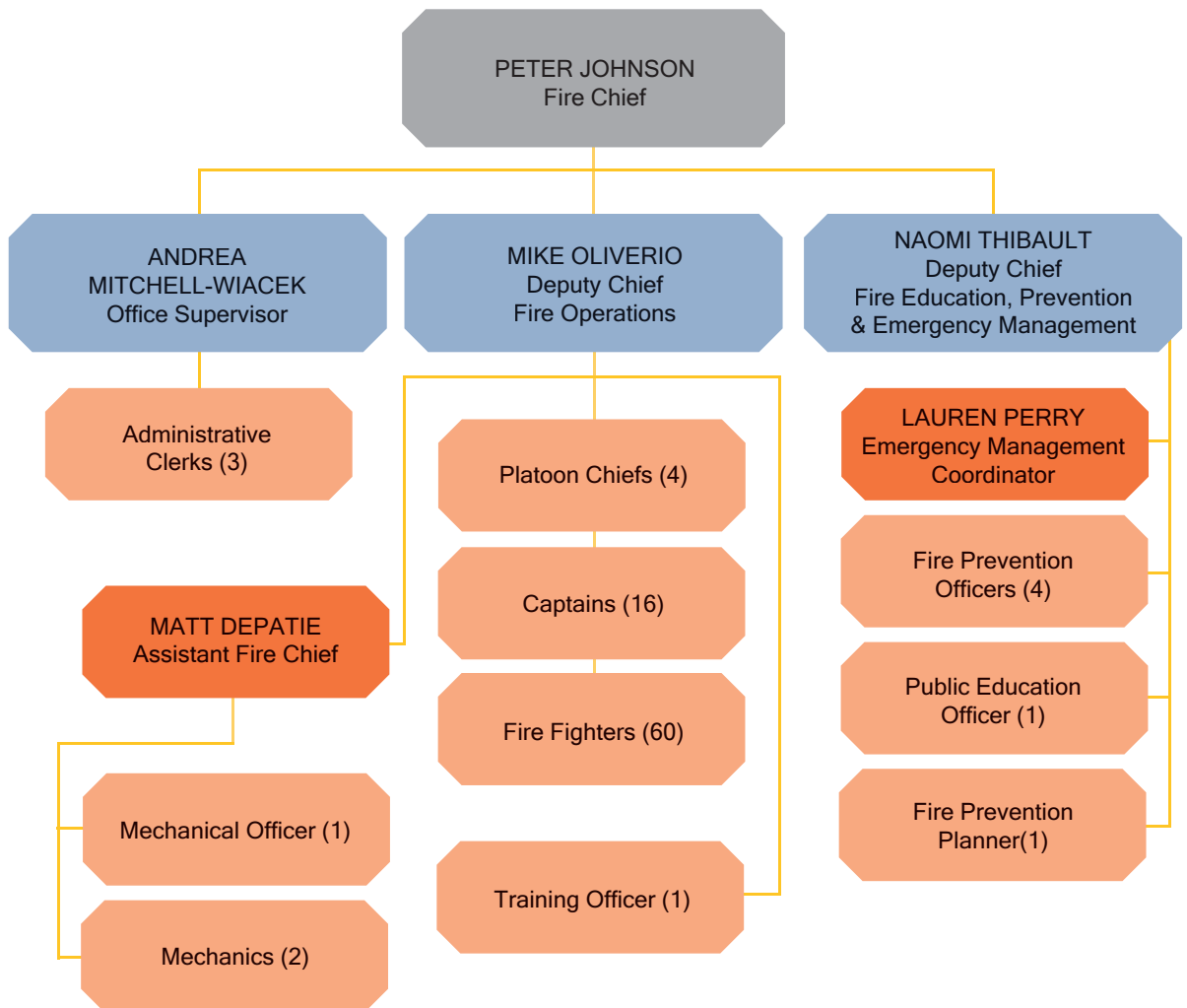
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SAULT STE. MARIE FIRE SERVICES ORGANIZATIONAL CHART



FIRE CHIEF'S MESSAGE

On behalf of the Sault Ste. Marie Fire Service, I am proud to present our **2024 Annual Report**. This report reflects the dedication, professionalism, and unwavering commitment of the men and women who serve our community every day. Guided by our Mission — *"A proud partner within our community that provides exceptional service through prevention, education, protection, and wellness"* — we continue to deliver the highest standard of emergency services.



The report provides a clear overview of the work carried out over the past year, including emergency response statistics, the types of incidents we responded to, and the scope of our public education and fire prevention activities. Whether responding to emergencies, conducting fire inspections, or delivering safety education, our team continues to demonstrate resilience, professionalism, and a deep commitment to community safety.

As we look ahead to 2025, the Fire Service is focused on advancing several key priorities. These include achieving NG-911

compliance, progressing toward mandatory firefighter certifications in accordance with **Ontario Regulation 343/22**, and completing updates to our **Community Risk Assessment (CRA)** and **Fire Master Plan (FMP)** as required under **Ontario Regulation 378/18**. The CRA and FMP will provide City Council with the critical data and strategic direction needed to guide the future of fire protection services in our community over the next 5 to 10 years.

July 1, 2024 saw the first full 12 months of the four additional Firefighters that council approved to assist with the reduction of operational overtime. I'm happy to report that this initiative has been successful. Total operational overtime hours were reduced by 4,683, resulting in a cost avoidance of \$338,195 compared to the same period 12 months prior. I want to thank the Mayor and Council for their continued support of Fire Services.

As we move forward, we remain committed to building a sustainable, efficient, and fiscally responsible fire service, one that will continue to meet the evolving needs of our city while safeguarding the health and well-being of our community for years to come.

Thank you for entrusting me as the Fire Chief to lead this service.

Peter Johnson, CMM III
Fire Chief

VISION

“Committed to Provide Effective and Efficient Emergency Service in a Caring Manner to Create a Safe Community”

MISSION

“A Proud Partner within Our Community That Provides Exceptional Service through Prevention, Education, Protection and

VALUES

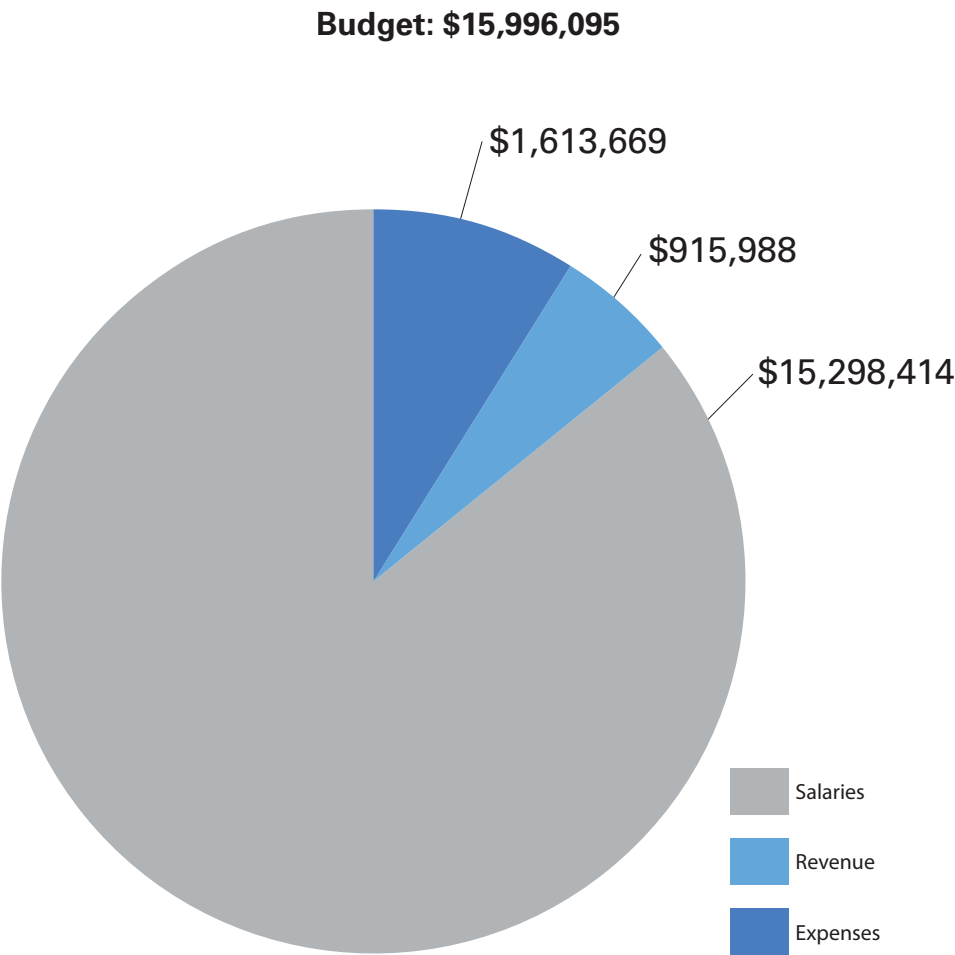
Public Safety, Employee Safety, Customer Service, Integrity and Honesty



FIRE ADMINISTRATION

The Fire Administration team is responsible for managing all divisions of Sault Ste. Marie Fire Services (SSMFS). It oversees and directs the day-to-day operations including current and long-range Strategic Planning, Capital and Operational Budgets, Fleet Management, Labour Relations and Policy Development. Sault Ste. Marie Fire Services continues to implement the approved Comprehensive Risk Assessment (CRA) and Fire Master Plan (FMP). The FMP was developed to provide the Mayor and Council with a strategic framework for the delivery of fire protection services. The FMP contains legislative responsibilities and industry best practices that are accompanied by recommendations to enhance the delivery of fire protection services for the community of Sault Ste. Marie.

2024 Fire Services Budget



FIRE STATISTICS

2024 Emergency Call Summary

Total Calls

2,416

Injuries Reported

Civilian	14
Firefighter	1
Fatalities (Civilian)	0

Estimated Loss

Outdoor	\$26,060
Structure	\$4,798,137
Vehicle	\$462,800

FIRE CALLS

175

Loss Reported

Outdoor	29
Structure	106
Vehicle	16

No Loss Reported

Outdoor	8
Structure	14
Vehicle	2

Outdoor – No Loss

122

NON-FIRE CALLS

2,119

Burning	88
CO False Calls	131
False Fire Calls	559
Medical Calls	353
Other	371
Overpressure/ruptured/explosion	1
Pre-Fire/No Fire	214
Public Hazard	199
Rescue	203

Emergency Response in other Municipalities

Garden River	0
Prince	2
Rankin	45

Major Fires In 2024 (Loss Over \$100,000)

Date	Location	Structural Type	# of Firefighters on Scene
January 17, 2024	Beverley Street	Residential	23
February 04, 2024	Trelawne Avenue	Residential	19
April 16, 2024	Peoples Road	Residential	16
May 08, 2024	Queen Street East	Residential	28
May 21, 2024	Mark Street	Residential	16
May 22, 2024	Campbell Avenue	Residential	19
June 10, 2024	Bay Street	Commercial	15
July 28, 2024	Brien Avenue	Residential	21
September 23, 2024	Willowdale Street	Residential	24
September 26, 2024	Dennis Street	Residential	18
October 22, 2024	Third Line West	Residential	9
October 31, 2024	Third Line West	Industrial	12
November 13, 2024	Gran Street	Residential	25
November 28, 2024	Pim Street	Commercial	17
December 02, 2024	Grosvenor Avenue	Residential	17
December 19, 2024	Talon Avenue	Residential	19
December 21, 2024	Pozzebon Crescent	Residential	18
December 23, 2024	Copernicus Drive	Residential	18

PERFORMANCE METRICS - SSMFS Response Time

Response Time refers to the elapsed time between SSMFS “First Unit en Route” to the arrival of the “First Unit on Scene” of the emergency.

SSMFS Average Response Time in 2024 was 03:11min

SSMFS 90% of incidents maximum elapsed time	05:24min
SSMFS 95% of incidents maximum elapsed time	06:16min

FIRE PREVENTION AND PUBLIC EDUCATION

Within the province of Ontario, the delivery of fire protection services is guided by the Fire Protection and Prevention Act, 1997 (FPPA) including the strategic optimization of the three lines of defence which include:

1. Public fire safety education
2. Fire safety standards and enforcement
3. Emergency response (suppression)

The role of the Fire Prevention & Public Education Division is to enhance the first two lines of defence to lessen reliance on the third line of defence. Continuing this mandate is crucial to ensuring the safety of the citizens, business operations and visitors to our community. Annually, this division assesses fire risks in the community and develops education and enforcement strategies to mitigate the risks and improve the fire safety of residents.

Residential occupancies remain the primary building stock of concern. Additionally, cooking fires continue to be the number one cause of fires at home. As a result, focused public education and enforcement efforts targeted these occupancies, which resulted in increased community safety.

Public Education Programs – The First Line of Defence

In 2024, various public education methods including radio, television, social media, billboards and hanging sign boards were utilized. Additionally, “Project ASAP” has steadily gained traction, which is focused solely on seniors’ fire safety. Additionally, staff completed 46 station tours and 244 fire safety demonstrations and lectures for local groups.

Of the many education opportunities, the following primary programs are implemented annually:

Elementary School Program

In 2024, the primary school program was delivered to grade 1 to 3 students and focused on the theme “Look. Listen. Learn. Be Prepared – Fire Can Happen Anywhere.” The purpose of the program was to teach children the importance of looking for ways to be fire safe, listening for the sound of a smoke alarm and learning two ways out of every home. A program with the theme “Be Prepared: It’s Your Responsibility” was also delivered to grade 8 students. This included smoke and carbon monoxide alarm awareness, kitchen fire safety, emergency preparedness as well as an overview of Sault Fire Services in relation to services and positions within the department. Both elementary programs were delivered to over 3,500 students.

Secondary School Program

In 2024, two different presentations were delivered to local high school students. This included Kitchen Fire Safety in Foods & Nutrition courses and Fire Service Recruitment for Careers courses. Over 800 students participated from our local secondary schools.

Fire Prevention Week

The theme for Fire Prevention Week in 2024 was “Smoke Alarms – Make Them Work for You.”



This year, Fire Prevention Week included a social media campaign and a radio campaign. Additionally, Sault Fire hosted two open houses at the end fire halls where families toured the stations and vehicles, practiced using a fire extinguisher, met Sparky, ate a BBQ lunch and learned about fire safety. The open houses were major successes with a total of 700 people in attendance.

CO Awareness week

Carbon Monoxide (CO) Awareness Week is the first week in November every year. In 2024, Sault Fire had a social media campaign, a radio campaign and promotional ads on social media. The ultimate focus for Carbon Monoxide Awareness Week is to provide citizens with valuable information so that they can recognize the signs and symptoms of CO and help prevent CO related injuries and occurrences in the community.

Project ASAP

Project ASAP (Assisting Seniors Awareness Program) is a free program provided by Sault Ste. Marie Fire Services for seniors aged 65+. The focus of the program is to keep seniors safe in their own homes for as long as possible, with the idea of also making them feel confident and comfortable in their safety. The Public Education Officer will attend the senior's home annually and assess potential fire hazards, check and test smoke and carbon monoxide alarms and discuss a home escape plan. In 2024, 77 Project ASAP visits were conducted.

In-Service Smoke & Carbon Monoxide Alarm Program

Most fires happen at home, and history continues to show that working smoke alarms can make a difference between life and death should a fire occur. A critical program offered annually by Sault Fire is a door-to-door initiative in which suppression crews meet with homeowners, test their smoke and carbon monoxide alarms and provide valuable handouts regarding fire safety.

Over the course of the 2024 program, fire crews visited 2,400 homes and tested 2,639 smoke alarms with 2,518 passing. This resulted in a 95% compliance rate for those tested. Fire crews also tested 1467 carbon monoxide alarms with 1337 passing for a 91% compliance rate.

Fire Seminar for Building Owners & Property Managers

In an effort to boost fire safety in multi-unit residential occupancies, Sault Fire held a free fire seminar for building owners, property managers and local landlords. This information session included a presentation on common Ontario Fire Code infractions and maintenance requirements for owners. Over 60 people were in attendance.

Other Programs

Sault Ste. Marie Fire Services is committed to keeping the community safe through various programs and initiatives. In 2024, these included group presentations for newcomers, seniors, and clubs, fire extinguisher training, community partner driven events, as well as parades and local festivals.



Inspection and Enforcement – The Second line of Defence

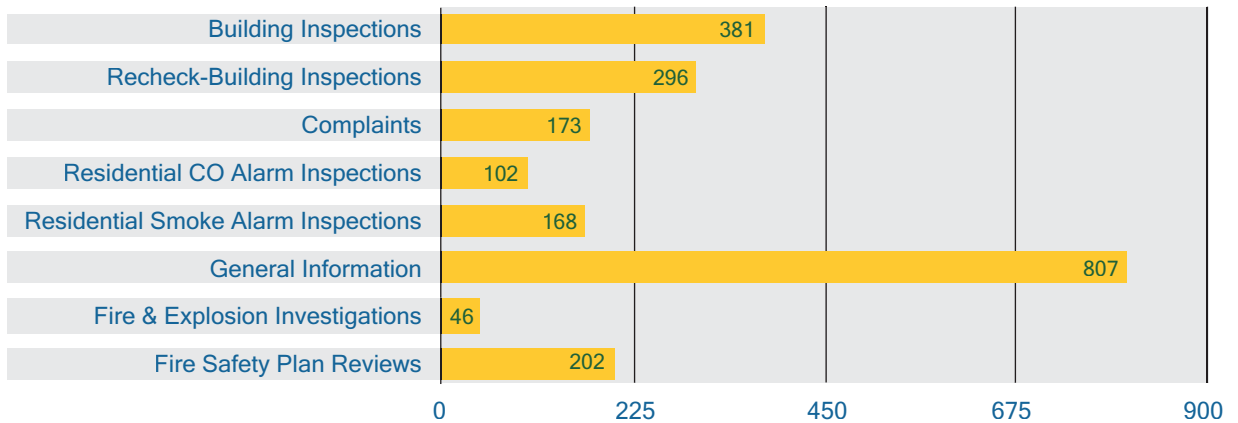
The Fire Prevention Division is mandated by the FPPA to follow up on all complaints and request inspections. In doing so, officers routinely discover Ontario Fire Code infractions and issue compliance orders as a result. As life safety cannot always be achieved through public education, the next step to achieve compliance is through enforcement methods.

Despite the FPPA mandated inspection requirements, the Fire Prevention Division promotes community safety annually through proactive measures by performing daily routine inspections in all occupancies.

In 2024, substantive provincial offences charges resulting in hundreds of thousands of dollars in fines were levied against non-compliant building owners.

Additionally, the FPPA requires an annual inspection and fire drill of vulnerable occupancies which include long-term care homes, hospitals, retirement homes and some group living homes. In 2024, the Fire Prevention Division inspected over 40 vulnerable occupancies in Sault Ste. Marie, and all were compliant with the Ontario Fire Code.

2024 Fire Prevention and Education Statistics



Looking Forward

To continue to help mitigate the risk of fire related injuries and fatalities in Sault Ste. Marie, key initiatives and strategies that promote safe cooking at home will remain a major focus of the Fire Prevention Division. Additionally, initiatives to promote the installation and maintenance of smoke and carbon monoxide alarms will also remain on the forefront.

Naomi Thibault

Deputy Chief

Fire Education, Prevention & Emergency Management

FIRE OPERATIONS

The Fire Operations Division focuses on the delivery of Emergency Fire Protection, Emergency Medical Care and related emergencies to the residents of Sault Ste. Marie. The Fire Operations Division is comprised of Suppression, Training, and Support Services personnel. Our goal is to provide quick and efficient emergency service in a compassionate manner.

Sault Ste. Marie Fire Services' (SSMFS) primary response objectives coincide directly with our Mission Statement - "The Sault Ste. Marie Fire Service is a proud partner within our community that provides exceptional service through Prevention, Education, Protection and Wellness".

Our highly trained professional firefighters are equipped with modern fire apparatus and equipment and are located at four stations throughout the municipality. In 2024, the Fire Suppression Division responded to 2,416 alarms, 18 of which were significant fires that resulted in a loss of more than \$100,000.

The quick actions of our Fire Operations crews limited the damage and property loss to these incidents. The Sault Ste. Marie Fire Service strives to meet the NFPA Standard of responding in four minutes or less 90% of the time to mitigate the loss of property to the community.

In 2024, there were zero fire-related fatalities. There was one firefighter and 14 civilian injuries reported. This is a decrease in fire fatalities, a decrease in firefighter injuries and an increase in civilian injuries over the previous year. Moving forward to 2025, our goal will be to continue our efforts toward achieving zero deaths and fewer injuries.

Achieving this goal of zero fire-related deaths and fewer injuries is directly related to our commitment to the "In-Service Smoke Alarm Fire Safety Program" in addition to our preparedness through training. The annual program is conducted by firefighters as part of the SSMFS Public Education Program in conjunction with our Fire Prevention Division. Over the spring and summer months, our Fire Operations crews conduct regularly scheduled visits to various residential areas of the community. Fire Suppression personnel provide the public with resources and information on carbon monoxide and home fire safety. In addition, smoke and carbon monoxide alarm checks are conducted to ensure that residents are compliant with Ontario Fire Code regulations and requirements.



Training (Education and Skills)

Over the course of 2024, Fire Suppression personnel recorded a total of 21,989 training hours or an annual average of 275 training hours per individual. These hours are accumulated by crews within a formal training format, group/crew training, and individual training.

The following is a list of some of the areas that Fire Operations personnel train in:

- Ice/Water Rescue
- Officer Training
- Vehicle Extrication
- Operating Guideline and Notice Review
- Fire Dynamics and Modern Fire Behaviour
- Occupational Health and Safety
- Firefighter Rescue
- Pumper Operation
- First aid and CPR Training
- Fire Apparatus Driver Training
- Leadership/Platoon Chief Training

Sault Ste. Marie Regional Training Centre

With the closure of the Ontario Fire College (OFC) in Gravenhurst, Ontario, a new training delivery model was required. The OFC sought to modernize Fire Services' training through several modes, including online and blended courses, Regional Training Centres (RTCs) and Learning Contracts. SSMFS applied to and was approved by the OFC to develop a Regional Training Centre in Sault Ste. Marie. This provides the ability for staff to complete required courses in a cost-effective, timely manner by allowing a larger number of our staff to attend with no travel expenses.



In addition to in-house training, which carries on throughout the year, firefighters will continue with NFPA certification courses. SSMFS will be facilitating five NFPA certification courses, which are open to not only our department, but all departments in the province.

Aside from the certification courses, multiple courses were offered throughout the year and the RTC was able to offer training to other agencies and departments in the surrounding area. Courses such as Pump Operations, Auto Extrication, Firefighter 1 and Incident Safety Officer were held and assisted the volunteer departments to maintain their individual levels of service.

Sault Ste. Marie Fire Services also was able to secure the use of the OFM burn trailer. The trailer provides real hands-on training in live fire situations. The trailer was able to be utilized by many of the surrounding area departments.

Changes in 2024

The Operations Division saw several changes and advancements in 2024. Some of the highlights are:

New PFAS Free Gear

The Sault Ste. Marie Fire Service takes the health and safety of our employees seriously. Serious enough to be the first department in Canada to fit all those who use turnout gear in a new groundbreaking PFAS free protective clothing.

New Apparatus

Fire Services is awaiting the arrival of the new aerial truck that was purchased in 2023. Members of management and the association are also in the process of designing and purchasing three new rescue/pumper units to replace existing apparatus over the next three years.



Operations Division

The Operations Division looks forward to seeing where the fire service is headed and what day-to-day challenges we may face. In fire suppression, we have re-instated a few programs within the department and are working diligently to bring the entire department up to date.

New people in various leadership positions have fostered exciting times and generated a newfound enthusiasm to reach and maintain our goals.

In conclusion, I would like to thank all members of Sault Ste. Marie Fire Services for their commitment and dedication to protecting the lives, property, and environment of the citizens of Sault Ste. Marie.

Mike Oliveria

Deputy Chief

Fire Operations

SUPPORT SERVICES

Communications/ Technology

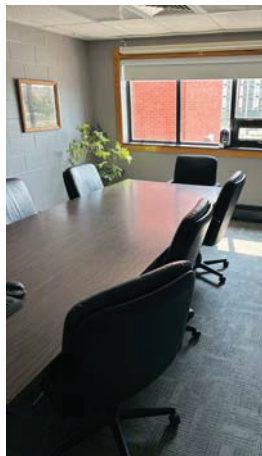
Communication is vital to the effective operation of Sault Ste. Marie Fire Services. It impacts every aspect of emergency response, safety, coordination and public trust. This area of operations saw some important upgrades during 2024.



- The outdated emergency services paging system (PA) has been updated to the newest version of the Avtec Solution. This solution takes advantage of future integration with the phone systems, NG-911 system and other Emergency Services requirements. This primary system for fire also ensures proper functionality of the SSM Police backup dispatch console. The Avtec solution upgrade provides an industry standard protocol for emergency services dispatching.
- Support Services is working in conjunction with personnel from Bell 911, CriSys, Algoma Telephone Systems, Netagen Communication Solution, the SSM I.T. department and the Sault Ste. Marie Police Service in the budgeting and mechanical and engineering design aspects of the upcoming NG-911 system implementation target date.

Building and Asset Management

Support Services plays an essential role in the daily operations of Fire Services. In 2024, major projects include:



- To align with industry best practices and enhance the health and safety of all personnel, a fifth wave of mechanical lockouts with electrical interlocks was installed on four additional overhead doors across various halls.
- #1 Fire Hall received a much-needed upgrade to the upstairs administration and prevention office space. This included the painting of all areas and the installation of new industrial-style carpet. This project provides many benefits including health and air quality, and better maintenance and durability.
- Ductwork at #3 Fire Hall was cleaned to improve air quality by reducing recirculated contaminants and preventing the accumulation of harmful particles.
- With an incentive from Enbridge, the #3 Fire Hall Energy Recovery Ventilator (ERV) was replaced to enhance air exchange and system performance.

This replacement ERV is rated as a highly efficient unit to help reduce carbon emissions, as SSM Fire Services aims to meet Ontario's emission reduction targets.

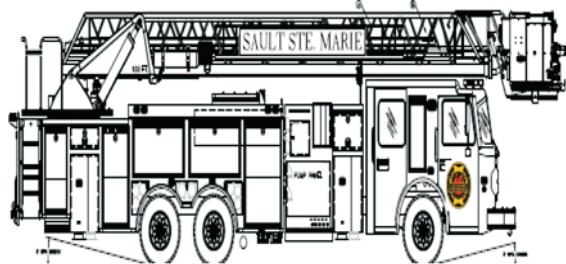
- Two roof top air conditioners have been replaced at #4 Fire Hall. These units maintain the Central Ambulance Communications Centre server room at the recommended temperature, ensuring optimal efficiency for 911 operations.
- #4 Fire Hall also received two new highly efficient hot water tanks. These tanks use advanced insulation and heating technologies to reduce heat loss and energy consumption, lowering utility bills substantially over time. Financial incentives and rebates for installing energy-efficient equipment were explored, helping offset initial investment costs.

- Fire Services has taken steps to help reduce the usage of plastic by installing filtered water bottle fill stations at three of the four halls. These stations help encourage staff to use reusable water bottles and significantly reduce disposable water bottle usage. Clean, accessible drinking water encourages proper hydration, supporting health and wellness for employees.
- Fuel pump stations at #1 Fire Hall and #4 Fire Hall passed annual inspection with minor repairs. The tanks have been cleaned and painted thanks to suppression personnel.

Mechanical and Fleet Maintenance

Support Services personnel remain committed to maintaining the growing Fire and EMS fleets, along with all equipment used across Sault Ste Marie Fire Services, ensuring everything is operational 24/7. A preventative maintenance program is in place to manage regular servicing of equipment and facilities, helping to control costs while maximizing availability and reliability.

- Fire Services has completed registration for the new Ontario Drive ON program. Ontario's Drive ON program is a modernized digital system that integrates vehicle safety and emissions inspections for commercial and passenger vehicles. Managed by the MTO, it aims to enhance road safety and standardize procedures.
- Annual safety inspections were completed for Fire and EMS emergency equipment as per MTO guidelines with the new digital records management equipment.
- ULC/NFPA guidelines were used to test all aerial and ground ladder equipment as well as to complete the annual pump testing of all fire trucks with pumping capabilities.
- The new Aerial has been tendered and the contract awarded. The chassis is currently queued for assembly, with the body specifications finalized to meet Sault Ste. Marie Fire Services' requirements and expectations. Delivery is anticipated in late 2026.
- A variety of battery tooling has been added to the fleet. Battery tools are cordless, allowing operators to work freely without being tethered to air hoses or compressors. This greatly improves access in tight or remote areas and reduces trip hazards. Battery-powered tools operate much more quietly than pneumatic tools, improving the working environment and helping meet noise regulations or comfort standards in enclosed spaces. Cordless tooling has fewer moving parts compared to pneumatic systems, which require regular maintenance for compressors, lines, and lubrication. This results in lower ongoing maintenance costs and downtime.
- A new Powered Air-Purifying Respirator (PAPR) was purchased. The new PAPR provides a high level of protection for Fire Prevention Officers against airborne contaminants, including dust, fumes, vapors, and biological agents—ideal for inspections in hazardous or contaminated environments.





Training

- Support Services works in conjunction with the Training Division to ensure all personnel are up to date with the large variety of equipment and tools.
- Support Services is responsible for monitoring and verifying that all required employee licenses remain current and compliant with regulatory and department standards.
- Support Services staff regularly attend EVT training courses and testing at Canadore College, Spartan Technical Emergency Vehicle Technicians and Cummins Canada. This training has certified SSM Fire Services technicians to above standards as Emergency Vehicle Technician Certification.

I would like to extend my sincere thanks to all personnel at Sault Ste. Marie Fire Services for their ongoing assistance and patience as the Support Services team carries out the necessary work and repairs.

Special recognition and appreciation go to Mike Brock, Paul Charron, and Jason Matthews for going above and beyond with their professionalism, exceptional work ethic, and dedication to Fire Services. The efforts of Support Services personnel are a vital part of the continued success of Sault Ste. Marie Fire Services.

Matt Depatie

Assistant Fire Chief

EMERGENCY MANAGEMENT



Planning

Emergency Social Services (ESS) are a vital component of the municipality's emergency management strategy, providing immediate and short-term assistance to individuals and families affected by disasters or emergencies. ESS ensures the provision of essential needs such as temporary shelter, food, clothing, and personal services to safeguard the well-being of evacuees. Additionally, ESS facilitates registration and inquiry services to help reunite families and respond to public inquiries. These services are delivered effectively through coordination with local organizations and community partners, often via reception or evacuation centres. Beyond immediate relief, ESS supports the recovery process by connecting individuals with resources and services necessary for re-establishing their lives post-disaster. Proactive planning and preparedness activities, including staff training and community engagement, are integral to the ESS framework, ensuring the municipality is equipped to respond efficiently to various emergency scenarios.

In 2024, the municipality took significant steps to enhance its ESS capabilities. The inaugural meeting of the ESS planning table was convened, bringing together key stakeholders to develop a comprehensive framework for emergency social services.

Furthermore, the Emergency Management division successfully secured funding through TC Energy's Build Strong grant program, which is dedicated to strengthening community resilience by supporting safety and emergency preparedness initiatives. This funding was instrumental in enhancing ESS capacity by enabling the procurement of essential supplies, including cots, blankets, and pillows. These resources are critical for establishing and operating reception and evacuation centres during emergencies, ensuring that displaced residents have access to safe and comfortable temporary accommodations.

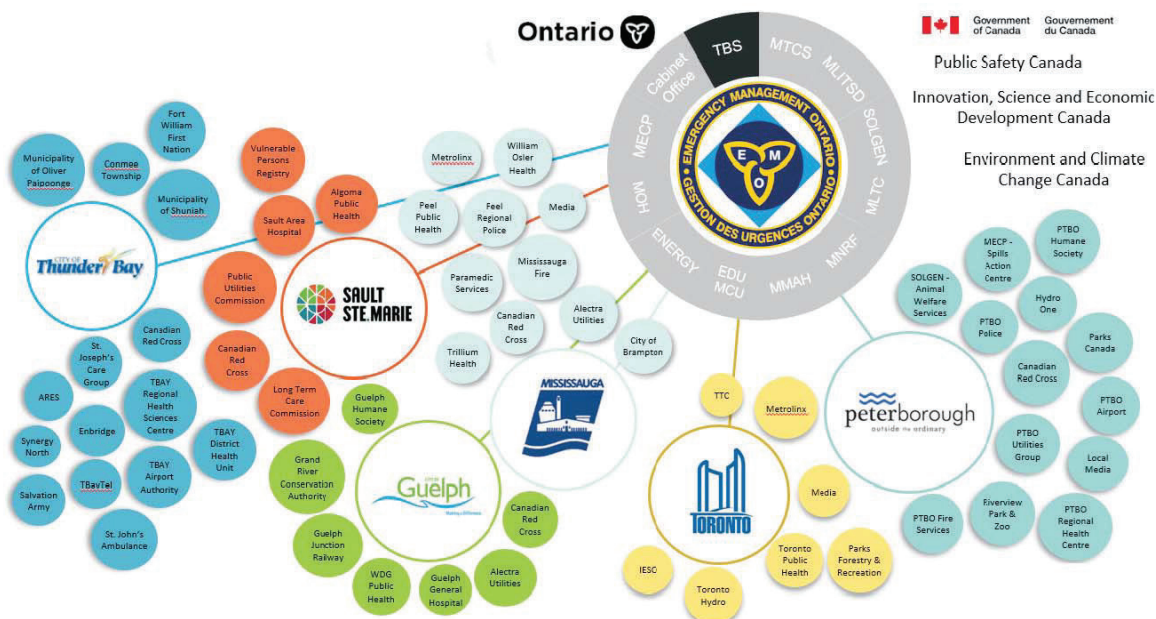
These initiatives underscore the municipality's commitment to building a robust and responsive emergency management system, capable of effectively supporting the community in times of crisis.

Training and Exercises

A full-scale emergency exercise provides the most realistic simulation of an actual emergency, enabling agencies to test their response capabilities under conditions that closely mirror real-world scenarios. These comprehensive drills involve the mobilization of personnel, equipment, and resources across multiple agencies and jurisdictions, fostering interagency collaboration and communication. By engaging in such exercises, communities can identify strengths and areas for improvement in their emergency plans and procedures, ensuring a more effective and coordinated response during actual emergencies. In 2024, local partners participated in two significant full-scale exercises—Exercise Heatwave and Shield St. Mary's—demonstrating their commitment to enhancing community resilience and preparedness.

ON Provincial Priority Exercise "Heatwave" May 2024

From May 7 to 9, 2024, Emergency Management Ontario hosted Exercise Heatwave (ExHW), a three-day, multi-jurisdictional functional emergency exercise simulating an extreme heat event with widespread impacts. The exercise aimed to test and evaluate local and provincial emergency plans and procedures. Participation included municipalities, provincial ministries, federal departments, and non-governmental organizations. Sault Ste. Marie was one of the six municipalities invited to participate.



Planning for ExHW 2024 began in early 2023 and involved a series of multi-jurisdictional planning meetings to support the development of the objectives, scenario, and injects. Planning efforts also included two table-top exercises in 2023 to further support the design and implementation of ExHW 2024. Exercise play focused on live communication between emergency operations centres and deployed personnel. News and social media were simulated through the Calian Response Ready software platform, which provided additional realism to the exercise play. Exercise play was limited to only occur during business hours (from 08:00 to 16:00) during the three scheduled days, meaning overnight shifts were simulated as required. The exercise resulted in 43 key findings and 25 recommendations for action, highlighting both strengths and areas for improvement in Ontario's emergency preparedness and response to extreme heat emergencies.

Area Maritime Security Exercise "Shield St. Mary's" Sept 2024

In September 2024, the U.S. Coast Guard hosted "Shield St. Mary's," a comprehensive full-scale maritime security exercise simulating an active shooter scenario aboard a tour boat on the St. Mary's River. The exercise unfolded over three phases: initial notification drills to activate emergency response protocols; emergent response operations, including establishing a unified command and conducting on-water threat neutralization; and rescue and recovery efforts, featuring incident command post operations and victim triage. This collaborative effort involved local, state, tribal, federal and international agencies, enhancing interagency coordination and preparedness for maritime security incidents.

In 2024, the City of Sault Ste. Marie made significant strides in enhancing its emergency preparedness and response capabilities. Through proactive planning, strategic training, and robust interagency collaboration, the municipality has strengthened its ability to protect and support the community during emergencies. These efforts reflect a steadfast commitment to building a resilient and responsive emergency management system, ensuring the safety and well-being of all residents.

Lauren Perry

Community Emergency Management Coordinator



HONOURS AND AWARDS

Congratulations to the following Fire Services personnel who achieved special recognition in 2024.

Federal Exemplary Service

20 Year Medal

Firefighter Louis Melchiorre

30 Year Bar

Platoon Chief Maurice Durocher

Platoon Chief Marty Kenopic

Provincial Long Service Awards

25 Year Medal

Captain Steve Foster

Captain Mark Scornaienchi

30 Year Bar

Platoon Chief Maurice Durocher

Platoon Chief Marty Kenopic

Retirements and New Staff

Sault Ste. Marie Fire Services would like to acknowledge the dedicated service of the following individual. Congratulations on your retirement!

2024 Retirement

Administrative Clerk Kathy Swinn

2024 New Staff

Administrative Clerk Samantha Coccimiglio

Congratulations and welcome to Sault Ste. Marie Fire Services!



SAULT STE. MARIE RESPONSE CENTRES

Main Fire Hall, Station 1



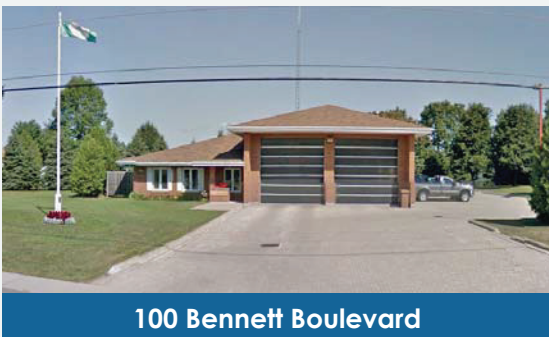
72 Tancred Street

Station 2



363 Second Line West

Station 3



100 Bennett Boulevard

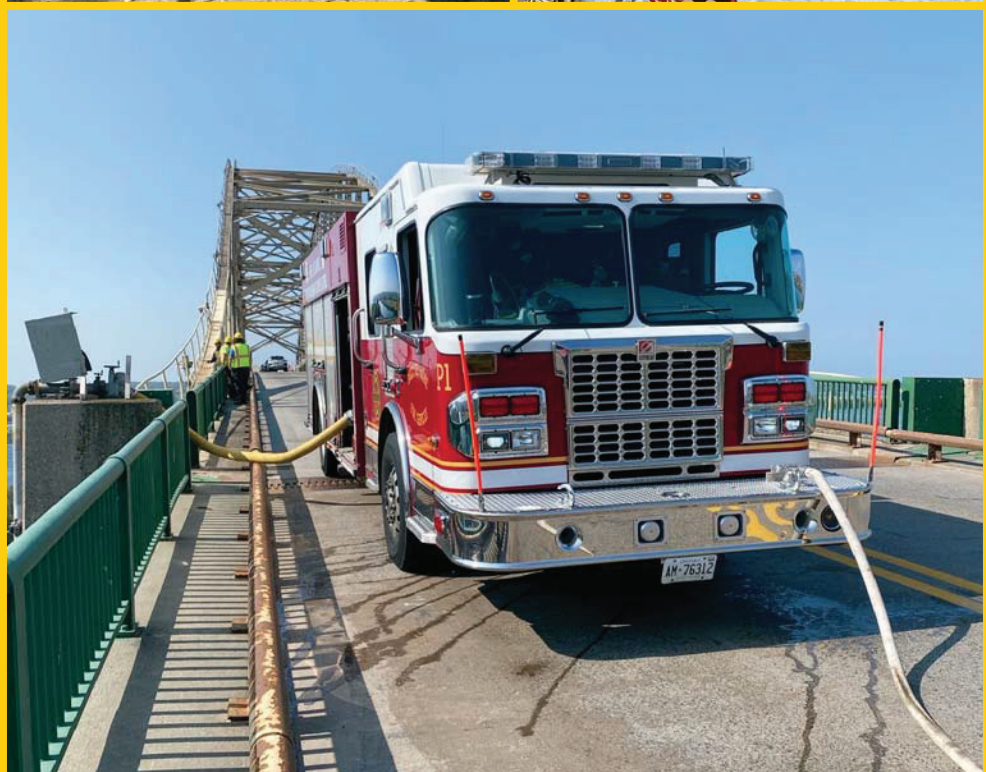
Station 4 - Regional Emergency Services Complex (RESC)



65 Old Garden River Road



**SAULT
STE. MARIE**



SAULT STE. MARIE

SAULT STE. MARIE FIRE SERVICES

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