



Transit Services
111 Huron St.
Sault Ste. Marie, ON
P6A 5P9
P (705) 759-5438
F (705) 759-5834
transit@cityssm.on.ca

Public Consultation – Accessible Transit

Thursday, June 4, 2015
Sault Ste. Marie Accessibility Centre
John Rhodes
Community Centre
280 Elizabeth Street

In Attendance:

Norman Cardiff	Norma Cardiff	Hedi Kment
Kim Anderson	Mark Anderson	Malcolm Morrison
Diane Morrell	Naomi Thibault	Craig Kohler
Randy & Deb Burns	Jamie Kirk	Theodore Labay
W. Maguire	Darryl Buck	Nancie Scott
Don Scott	Brad Miller	Dave Lamming
Kevin Watkins	Christian Frost	Suzie Caron
Robin Fox		

Q & A

1. Is it mandatory for drivers to turn on the call out system?

- a. Yes, our drivers are required to turn on the automated call out system. We have recently updated our software, and are able to determine whether or not this feature was turned on.

2. Has there been an increase in ambulatory clients?

- a. Yes, since Parabus opened up service to ambulatory clients in 2003, we have had a tremendous increase in the number of registered ambulatory clients.

3. Was the meeting central enough to meet all accessibility needs?

- a. As this is a City building, this appeared to be the best location. We are open to suggestions from the public as to where the next meeting takes place.
 - i. Several members suggested a location in or around the Station Mall would be best.



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- 4. Is there anything in the works for improving signage? Some find it difficult to read which bus is which, as the signage often cycles through several different messages.**
 - a. As this is the first time this has been brought to Transit's attention, staff will look into what is required to ensure that signage on buses is clear and legible.
- 5. When Parabus Services changes their application process, is it possible for a client to be seasonal? Many clients would take regular transit in warmer months, but winter brings a new set of challenges.**
 - a. Yes. This is an option that will work well for both Transit and Parabus clients.
- 6. Is the Transit Brochure and maps available in large print format?**
 - a. Currently Transit does not offer large print maps. After we consult with a working group, Transit will take the necessary steps to ensure that our maps are accessible and/or come in a variety of formats.