

# HEY HOMEOWNERS



## GOOD NEIGHBOUR GUIDE

Our residents and neighbourhoods are the heart of our city. Living in a city that is home to two postsecondary institutions, you might share your neighbourhood with students and young adults. It's important that everyone enjoys a good quality of living and that your neighbourhood reflects it.

The City of Sault Ste. Marie, Algoma University and Sault College encourage students to develop positive and cooperative relationships with their neighbours. As a resident, you play a large role in establishing such relationships and there are things you can do to facilitate a better community.

**Be Friendly.** Introduce yourself and provide your new neighbours with a contact number in case of emergency or any issues.

**Be Considerate.** Speak up and talk to your fellow neighbours, owners and renters, if issues arise. A friendly chat can bring understanding.

**Be Informed.** Know your rights as a property owner and know the right people to call to help remedy a situation.

### NEIGHBOURHOOD ETIQUETTE:

Welcome new tenants into your neighbourhood.

Take time to talk to your neighbours and create a good relationship where you feel comfortable discussing issues as they come up.

**ENFORCEMENT:** The City enforces by-laws to



address excessive noise, minimum property standards and yard maintenance to ensure the quality of your neighbourhood.

Yard Maintenance By-law 2012-10 requires yards to be free of:

- Grass taller than 20cm.
- Excessive growth of weeds.
- Dead, decaying or damaged trees.
- Debris that pose safety risks.
- Broken glass.
- Holes, pits or trenches creating unsafe conditions.
- Inoperable or dismantled vehicles or machinery.
- Dilapidated or abandoned structures or fences.
- Abandoned or discarded appliances.
- Post-construction or post-demolition material.



When situations are brought to the attention of the City, By-law Enforcement will notify the owner of the property in writing. The owner or occupant then has 7 days to remedy the situation.

**Take action when needed!**

**Talk to your neighbours directly and get the right help when needed.**

The Ontario Building Code and Sault Ste. Marie Property Standards By-law 2012-9 apply to buildings and structures that fall into disrepair.

The responsibility to address property and maintenance complaints will differ depending on the tenancy agreement.



**WARD COUNCILLORS:** They are there to help.

Check in with your local councillor if you need more information or want to chat further about neighbourhood issues.

### AT THE END OF THE DAY...

Neighbourhood respect is two-way. A little effort can go a long way towards making your neighbourhood relationships a great experience.

### Problems? Inquiries?

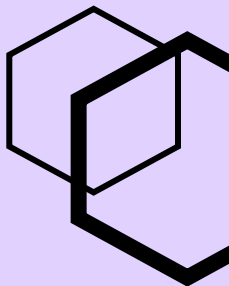
Be proactive! We all want to enjoy our lives, so take action and resolve issues together!



**Police (non-emergency) 705-949-6300**

**City By-law Enforcement 705-759-5414**

## BE A GOOD NEIGHBOUR!



**SAULT STE. MARIE**